

# Fahad Ahmed Shawlan

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## Professional Goals

I aim to attain a Self-dependency as well as using my skills and develop them through a job and Let's share success in serving the community

## EDUCATION

**FEB 2017 – AUG 2019**

**Diploma of Computer Networks**, Technical and Vocational Training Corporation – JAZAN

- GPA 4.97 of 5

## EXPERIENCE

**OCT 2020 – APR 2021**

**Logistics Assistant**, Afaq Q Tech - Amazon.

- Processing customer requests.
- Customer service after order delivery.

**July 2021 – FOR NOW**

**Warehouse officer**, Alkhorayef group

- Receiving requests and entering them into the oracle system
- Inventory and order the parts and review the unusable from the stock
- Shipping parts and equipment to customers and government
- Review safety procedures and equipment in the warehouse

## CERTIFICATES

- Cisco Certified Network Associate (CCNA).
- IT Support Technician with 100 training hours (Doroob Platform).
- Basic skills in IT applications with 10 training hours (Khwarizmi Institute).
- Customer Service-Professional Interaction with 5 training hours (Doroob Platform).
- **JUNE 2019 – SEPT 2019**, Training in the Department of Information Technology in desalination plants and electrical power in shuqaiq.

## SKILLS

- Excellent in using the computer Fast typing in (English and Arabic).
- Excellent in using Microsoft Office.
- Obtained a basic level in wired and wireless networks.
- Obtained an advance level in operating and maintenance of machines and computers.