

+PERSONAL INFORMATION**Ali Alzahrani**

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| Date of birth 29/April/1987 | Nationality Saudi

WORK EXPERIENCE

From 2010 - Present

Experience in Arab National Bank Specialist Information Systems ITG GROUP :
 (Technical Support Officer - Monitoring and control – User Access Administrator – Data central operation)

EDUCATION AND TRAINING

- Holds a Diploma of Computer Systems (Cisco) from the University of Imam Muhammad bin Saud Islamic.
- CCNA (*Cisco Certified Network Associate*) 2011
- CCNP Routing (ANB training) 2011
- 3 Month of English course with British council (ANB training)
- Currently student at King Faisal University (expected to graduate in 2020)
- Introduction to Cybersecurity course (2018)

PERSONAL SKILLS

Mother tongue(s) Arabic

- English, good in Talking & Writing.
- Proficient in using Microsoft Office application and number of specialised scientific package
- Dealing with network connectivity and computer programs.
- Analytical – Able to give meaning to data, analyse information
- Leadership - Able to take responsibility, lead/mentor others, etc.
- Organisation – Able to meet deadlines, plan and schedule tasks, etc.
- Help Desk and Technical Support
- Security (Monitoring and control all devices)
- Security (Dealing with all antivirus application)
- Programming and Application Install and trapshooting
- Audit (Revoke the access from the users who Resigned from Bank)
- Workshop to study the SQL Database and Unix program (Information security)
- Grant the report from the servers (internal Auditor)
- Deployment the patch in all the pcs
- Dealing with virus and Trojan (Scanning and Blocking) in ANB network
- Work as relationship for the branches and Head Office
- Supports for (data analysis – technical support - cyber security)
- Follows all ANB related policies and procedures

Communicate

- Have effective ways to communicate and cooperate with others.
- Teamwork with others.
- Hard worker & team spirit.