

# LAMA ALSHUIFI



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## CAREER OBJECTIVE

To succeed in an environment of growth and excellence and earn a job, which will provide me satisfaction and self-development, and help me achieve personal as well as organization goals.

## EDUCATION

Diploma of computer and information technology, computer technical support,  
Expected in 12/2020

Digital Technical College of Girls - Riyadh

## CERTIFICATONS

- **Java Fundamentals(JF)-30** (5/2020)  
[Cisco Networking Academy](#)
- **Linux Essentials** (5/2020)  
[Linux professional Institute](#)
- **installing and configuring windows server 2012** (12/2019)  
[Cisco Networking Academy](#)
- **CCNA Routing and Switching** (4/2019)  
[Cisco Networking Academy](#)
- **IT Essentials** (12/2018)  
[Cisco Networking Academy](#)

## Courses

Cloud Computing course Online (3nov2020)

Cybersecurity from student to executive leader (7Jul2020)

Internet crime (10Aug2020)

Text data in Python language (16Aug2020)

Institutional structure in organizations (29Jul2020)

Customer Service - Know your Customer

Problem Solving Skills in Customer Service

## SKILLS

- Computer proficiency (Microsoft office)
- Enjoy learning, sharing knowledge, and fast learner
- Ability to work confidently under pressure
- Planning and Organizing
- Ability to work with different personalities
- Time management

## LANGUAGES

**Arabic:** Native language

**English:** Upper intermediate