

CURRICULUM VITAE

PERSONAL INFORMATION

Name: Mohammed Mansour AlMashouq

Mobile: 0544046667

Nationality: Saudi

Gender: Male

Date of Birth: 2/10/1991

E-mail: Malmashoq@hotmail.com

Address: Saudi Arabia - Riyadh

EDUCATION

August 16, 2012	Intermediate College Diploma Technical Support	Riyadh, Saudi Arabia
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CERTIFICATES

December 2017	CCNA Routing and Switching Cisco Certified Network Associate Routing and Switching	Riyadh, Saudi Arabia
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COURSES

March 2017	Cisco CCNA Routing & Switching	Riyadh, Saudi Arabia
August 2016	ITIL Foundation training Global Vision	Riyadh, Saudi Arabia
August 2016	Microsoft office Excel	Riyadh, Saudi Arabia
March 2012	Cisco Certificate Certificate of IT Essentials: PC Hardware and Software	Riyadh, Saudi Arabia
2012-2013	Riyadh College of Technology Cooperative training certificate	Riyadh, Saudi Arabia
2012 - 2013	Riyadh College of Technology Certificate of attendance to the way the labor market	Riyadh, Saudi Arabia
December 2007	Al-Zarqaa Language Institute English Certificate	Riyadh, Saudi Arabia

EXPERIENCE

August 2014 until Present

Riyadh – Saudi Arabia

King Saud University Medical City (KSUMC) – College of Dentistry

Information technology department plays a very crucial role in supporting college of Dentistry as one of the most important service departments. Division in the department include Helpdesk , Development and Network.

- As a Technical Support.
- Maintain daily performance of computer systems and Bio-medical equipment.
- Install, modify, and repair computer hardware and software.
- Respond to email messages for customers seeking help.
- Follow up with customers to ensure issue has been resolved.
- Prepare technical specifications for hardware and participation in the preparation of RFP.
- Connecting basic configuration of network devices.
- Train computer users.

November 2012 up to August 2014

Riyadh – Saudi Arabia

King Abdulaziz University Hospital (KAUH) - University Diabetes Center (UDC)

KAUH was the first educational hospital in Saudi Arabia and one of university hospitals affiliated to college of medicine in KSU.KAUH combines a group of

distinct medical qualifications such as consultants, physicians and technicians in many specialties with international expertise, in addition to, the developed modern technology in one of the finest hospitals in KSA.

- As a Technical Support.
- Support and maintenance PC or printer for users.
- Install and format all windows platform.
- Configuration for Windows server and Microsoft Exchange server.
- Sharing printer with many remote station.
- Download active directory (create or delete users from domain, group policy, file server, and print server).
- Network support in windows 7 platform.

LANGUAGES

- **English:** good
- **Arabic:** Mother Tongue

COMPUTER SKILLS

- Operating system (win 98, winme, winxp, winvista, win 7).
- Advanced in Microsoft Office Suite, including Word, Excel, PowerPoint and Access.
- Install and configuration active directory.
- Format and Install programs and windows platform.
- Support and Maintenance any devices that related with computer.
- Pored experience on all network related technology.
- Ability to work alone or as part of team.
- Ability to work under pressure and meet deadlines.

REFERENCES

- Mr. Mansour Almutooa, Director Of Information Technology in UDC, mobile: 0554456768.
- Eng. Amr Sleem, Network Administrator in UDC, mobile: 0569981744.