

BASSAM EID ALHARBI

IT TECHNICAL SUPPORT

OBJECTIVE

I am Seeking a competitive and challenging environment where I can serve the organization and establish a career for myself in the field of Information Technology (IT).

CONTACT INFO:

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GRADUATION PROJECT

Converting a normal class to a network lab by applying all necessary software and hardware configuration that is related to internet, cabling, routers, switches, and computers.

REFERENCES

Available upon request

ACADEMIC EDUCATION

Jubail industrial college

Associate degree of Science in Computer and Information Technology (COIT).

December 2019

GPA 3.21 out of 4.00

WORK EXPERINCE

IT Technical support (COOP) - SASREF

September 2019 - December 2019

I worked at the Help desk department as a technical support to provide PC support to SASREF end user during the shutdown time of the company. Below some of my tasks and responsibilities:

- Collecting, Wiping and re-imaging old PCs.
- Prepare PCs before delivering it to the end user.
- Backup/Recover Data.
- Receive calls for problems.
- Solving problems.

SKILLS & ABILITIES

- Software and hardware troubleshooting
- Native Arabic speaker and fluent in English.
- Ability to work individual or as a team
- Excellent listener
- Highly organized and efficient
- Communication skills