

# BASHAYR ALDOSSARY

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## OBJECTIVE

IT Support Technician looking for a Job in the IT Industry. I'm looking for a position in the IT Industry to provide technical support as an IT network support technician.

## ACADEMIC HISTORY

SAUDI ELECTRONIC UNIVERSITY

Bs of Science |Information Technology  
Aug 2018 - Present

TVTC TECHNICAL COLLEGES

Diploma Of Network Information Technology |  
Aug 2015 - Jan 2018

## AREAS OF EXPERTISE

- Proficient in Software/Hardware Solutions
- SAP
- Microsoft Office (Excel, Power Point
- ,Word ,Outlook)
- Customer Support
- Software Testing and Debugging
- Configure ,and trouble shootWindows (2012 Server-8.1) , Routers ,and Network Computers

## WORK EXPERIENCE

### SMS & CI LEAD

,Halliburton | July 2018 - present

- Perform daily basis reports.
- Provide Support for all R&M Techs.
- Collaborate with IT global team to test/troubleshoot the new system.
- Approved User Guide Author.
- Performance Monitoring and Analysis for R&M SWS.

### IT NETWORK SUPPORT TECHNICIAN-OJT

Technical Colleges Sept 2018 - Dec 2018

I have gained a lot of experience and new skills from my on-the- job-training. I have learned how to respond successfully to the clients emails at the help desk, burn operating systems onto CDs, also how to configure printers, and train people in my field for the Capstone Exam.

2015- 2018

2D Assistant Volunteering Work at Fablab Dhahran

Referee Sumo Robot League

2016-2018

ILEI Student Representative

2016

Crowd Management Misk Foundation  
Saudi Aramco

## CERTIFICATIONS

2018

- GOOGLE DEVELOPERS ROADSHOW TEAM
- GUINNESS WORLD RECORD BARKER
- HAJJ HACKATHON
- PROGRAMING LANGUAGES NANO DEGREE (JAVA,PYTHON,HTML...ETC)

2017

- INTRODUCTION TO PROGRAMMING