



HUSSAH ALMURASHED

PERSONAL PROFILE

I'm an experienced customer service representative with a verifiable track record of resolving complex issues quickly and winning customer loyalty.

CONTACT INFORMATION

Address: SA. Riyadh

Phone: 0501698490

Email: Hussahalmurashed@gmail.com

Date of birth: 29/6/1998

PREVIOUS EDUCATION

Imam Mohammed bin Saud University

COMPUTER SCIENCE

- Diploma
- for 6 months

COURSES

- cyber mobile
- cyber security
- Introduction to Human Resources Functions
- internet privacy
- The basics and principles of e-commerce

WORK HISTORY

Customer service representative

AT HAYAT NATIONAL HOSPITAL

- I joined on 6/2019 - 4/2020
- Answering inbound calls and assisting customers who have particular questions
- Also, providing individualized customer service of high-standard professional level. In addition, Assisting customers of communication based organizations with service queries and problems.

HIGHLIGHTED SKILLS

- Microsoft office
- Excellent Communication Skills
- Troubleshooting
- Service and Support
- Strong Work Ethic
- Teamwork
- leadership

LANGUAGES

Arabic : 100%

English : 60%

MY REFERENCES

Linkedin: Hussah Almurashed

Twitter: @HussahA98