

Amal Mobarki

Computer Repair/ Technical Support / Computer Lab Management

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Saudi Arabia 📍

Talented individual specialized and creative in the field of Computer Technology with extensive knowledge in information security, computer lab management, and networks. Adapt at network maintenance, analysis computer systems, dealing with networks, analyzing reports and supporting protection systems, in addition to providing technical advice. I can communicate and build trust with multicultural individuals and companies. I am skilled in collecting, analyzing and linking information and drawing conclusions efficiently, effectively and solving problems. Now, I am looking for a good position with a successful and prestigious company.

CORE STRENGTH

Good background in installation, maintenance, design and manage computer networks

Proficient in making the necessary recommendations and writing reports about the performance of the devices, computers and networks to take the necessary measures

Strong understanding of edge technological solutions

Excellent abilities in removing viruses and spyware using various tools

Ability to resolve technical and complex problems

SKILLS

Leadership abilities

Analytical thinking

Technical troubleshooting

Teamwork

Customer service

Preventive maintenance skills

Microsoft Office

Microsoft Access

WORK EXPERIENCE

○ Practical Training Alwatn Academy

Achievements/Tasks

- Responsible for managing the computer lab.
- Maintenance, installation and modernization of devices.
- Downloading specific software and computer protection programs- "Antivirus".
- Discovering and repairing computer hardware problems, and repair computer networks

EDUCATION

○ Computer Technology- Major in Technical Support Tabuk College of Technology

2011

LANGUAGES

Arabic
Native

English
Good

COURSES

Computer simulation techniques
- Technical College.

Excellence in customer service
- Technical College.

System of educational administration
- Unlimited Institute for high training.

Executive secretarial and office management
- Fahad Bin Sultan University.

General English language
- Fahad Bin Sultan University.

A Goodbye To Unemployment
- Technical College.