

REHAM ALDOULAB

CUSTOMER EXPERIENCE

Career Objective

Skilled Customer Experience Back Office with experience in the retail industry. Familiar with SAP system. Exceptional leader talented at refunding, scheduling. Technically-savvy with outstanding relationship building, training and presentation skills.

Contact

✉ Rehamrrd@gmail.com

☎ 0558306003

📍 Al-Khobar

Education

INTERSERVE LEARNING AND EMPLOYMENT COLLEGE

Diploma (Jan 2018)

Additional Skills

Relationship building, training and presentation skills.

Data management

Team leadership

Self-motivated

Microsoft Office

SAP

Time management

Communication skills

Problem solving

English

Experience

Apr 2019 - Present

CUSTOMER EXPERIENCE AGENT

Apr 2019 - Present

EXTRA

United Electronic Co

- Maintaining a positive, empathetic, and professional attitude toward customers at all times.
- Ensure customer satisfaction and provide professional customer support.
- Delivered an exceptional level of service to each customer by listening to concerns and answering questions.
- Supported front office in improving operations and resolving issues to deliver top-notch customer service.
- Monitored multiple databases to keep track of all company inventory.
- Alkhobar Supported Chief Operating Officer with daily operational functions.
- Processing orders, forms, applications, and requests.