

# Ahlam Abdullah Aleawni

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## 📄 PROFILE

Digital Transformation Specialist trainee working in the real estate industry. with strong skills in Microsoft office, Customer Service, Leadership, and Marketing. Seeking a challenging career to obtain a full time position to grow while meeting the corporate goals.

## 🎓 EDUCATION

### Marketing diploma,

Imam Muhammad Bin Saud Islamic University

2020 – 2021

GPA: 4

### Islamic Studies,

Princess Nourah bint Abdulrahman University

2014 – 2017 | Riyadh, Saudi Arabia

GPA: 3.19

## 🌐 LANGUAGES

Arabic ● ● ● ● ●

English ● ● ● ● ●

## 📁 PROFESSIONAL EXPERIENCE

### Digital transformation Specialist- Coop training, Hamat Holding

Jan 2021 – Mar 2021 | Riyadh, Saudi Arabia

- Manage campaigns and created the report and summery.
- Mentor the customers complaints and provide immediate support to the front-end agents.
- Draft Maller's new contracts and signing new partners.
- Helped in launch Maller's delivery feature.
- Helped on designing and enhancing the customer experience.
- Worked on the monthly settlement and partner payout.

## 🧠 SKILLS

Communication

Critical Thinking

Time Management

Team Work

Organization

Work under pressure

Microsoft office

Multi Tasking

Data Analyst

## 🎯 INTERESTS

Digital Transformation | Marketing

Project Management | Digital Marketing

Social Media Management