

Abdullah Alsihli

System Administrator

With 10+ years of experience in IT Operation and Infrastructure (Medical, Education and Banking Field) .

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Riyadh, Kingdom of Saudi Arabia

WORK EXPERIENCE

System Administrator NIC - National Information Center

01/2023 - Present Riyadh, Saudi Arabia

Tasks

- VMware provisioning and administration.
- Periodic server maintenance , upgrades and troubleshooting (VA).
- Automate a routine tasks by Ansible.
- Update the latest packages and table for application.
- Root cause analysis (RCA).
- Managing and following up all vendor tasks.
- Managing IPA and AD.

UNIX Platform Administrator SABB - Saudi British Bank

12/2021 - 12/2022 Riyadh, Saudi Arabia

Tasks

- Installing, configuring and maintain servers and networks!
- Overseeing system performance and troubleshooting issues!
- Performing account setup!
- Performing system upgrades following new releases!
- Creating a backup and safeguarding the data!

Senior Data Center Officer SABB - Saudi British Bank

08/2018 - 12/2021 Riyadh, Saudi Arabia

Tasks

- Overseeing shift activities and tasks!
- Update the ITO guidance and procedure!
- Update the monthed schedule and log!
- Train and integrate new workers!

Data Center Officer SABB - Saudi British Bank

10/2014 - 08/2018 Riyadh

Technical Responsibility:

- Monitoring daily batches, checking errors/failures and try to fix it or escalate it to concerned support!
- Raising incident tickets for issues by the ticketing system and publish incident reports to IT management!
- Monitoring server services and alerts , analyzing all alerts and escalate it to concerned support!
- Backups and initializing virtual tapes or physical tapes!

HARD SKILLS

Hardware Reporting Project Management
Teaching Testing Deploying

SOFT SKILLS

Responsibility Patience Self-Confidence
Analytical thinking Leadership Monitoring

PROJECTS

- Disaster recovery (SABB)
 - Switch the production servers to the contingency servers and test it from the DR site.
- Qiyas Lab Project (Qiyas)
 - Build 7 labs for exams, installed system and applications, configured everything static (Network, Firewall) it was a private network.
- AlJanadria Lab (NGHA)
 - Built a workgroup for the Hospital booth many PCs, routers, and printers

COURSES & KNOWLEDGE

Hardware A+ (2013)
Global Knowledge

MCSA Windows 2018 (2019)
ABADNET Institute

RHCSA (2020)
ABADNET Institute

VMware Basic Knowledge
EXP and self learning

Cloud Basic Knowledge
Self Learning

Ansible (RHCE)
EXP and Self Learning

LANGUAGES

Arabic English
Native or Bilingual Proficiency *Full Professional Proficiency*



WORK EXPERIENCE

Specialist Technical Support

Qiyas - National Center for Assessment in Higher Education

08/2013 - 10/2014

Riyadh

Tasks:

- ▶ Install, configures, tests, and debugs hardware/software and peripheral equipment!
- ▶ Installs and tests application and operating system software, patches and fixes!
- ▶ Network and non-network connected peripherals, network interface and adapter cards!
- ▶ Responds to user problems in hardware or software!

PC Technician

NGHA - National Guard Health Affairs

02/2012 - 08/2013

Riyadh

Tasks

- ▶ Install, configures, tests, and debugs hardware/software and peripheral equipment!
- ▶ Installs and tests application and operating system software!
- ▶ Support and fix printers and Avaya devices!



CERTIFICATES

Introduction to Cloud Infrastructure Technologies
(04/2020 - Present)

The Linux Foundation Cert ID : aa054a60cd924d40acc591ecc3462310

RHCSA 8 (04/2022 - 04/2025)

Red Hat Enterprise Linux 8 Certification ID: 210-126-959

TRAINING TRACK CERTIFICATE OF COMPLETION (PMP)
(05/2020 - Present)

By Droop Site Cert ID : 96a51550-5860-4b74-9fec-a60b437d79e5



HONOR AWARDS

Appreciation Certificate (02/2012 - 08/2013)

NGHA - NFSP



EDUCATION

Network and Operating Systems Diploma
Institute of Public Administration

10/2008 - 07/2011



TECHNICAL SKILLS

Servers

Operating Systems, Troubleshooting, Maintenance .

Project Management

Project Planning, Scheduling, Task Management .



NONTECHNICAL SKILLS

Adhere to shift schedules and timeliness.

Track and route problems and requests and document resolutions.

Support other team members – help them be successful in their jobs.

Communicate promptly on of incidents and requests.

Interact with management and staff to provide analytical and technical assistance.