



Abdulah

Abdulaziz

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SUMMARY

Seeking opportunities as an employee in an environment where invention and education are valued and encouraged.

SKILLS

- Team leadership
- Communication
- Conflict resolution
- Problem Solving
- Reliability
- Financial reporting
- Analytical Ability
- Capacity for innovation
- Knowledge of IT software and system support
- Financial market forecasting
- Financial budgeting and planning
- Accounts payable and receivable
- Managing database by SQL
- Customer financing and satisfaction
- Monitoring money for price stability
- Managing cash and investment
- Risk management

Help Desk Support/ Internship
Ras Al Khair, Eastern Province

Maaden Phosphate Company/ Jun 2013 to Oct 2013

- Assisted customers with hardware and software technical issues via email, live chat and telephone.
- Troubleshoot issues and worked with service providers to facilitate repairs for end users.
- Issued and renew software license codes
- Created new accounts, reset passwords and configured access to servers and file management software for users.
- Maintained and controlled server room, wireless network, and server infrastructure; managed audiovisual equipment, including projectors, laptops, and video conferencing equipment.
- Assisted in the technical support process refinement to improve customer

EXPERIENCE

EDUCATION

Bachelor : Corporate Finance
Colorado State University Aug 2019
Fort Collins, CO

GPA: 2.945 out of 4

- Colorado State Alumni Association Member
- A Member of the Honor Pledge Society
- A Member of the Saudi Student Association in Fort Collins

Diploma: Information technology and System Support
Jubail industrial Collage Oct 2013

GPA: 3.25 out of 4

- Member of the Saudi Diving Club in Jubail

