



Seeking a new challenge that effectively utilizes professional experience, looking to join a progressive organization that has the need for Technical and Management skills and offers opportunities for advancement, looking for a place I can gain more skill to manage project also to extend and improve my managerial experience.

Experience

Waleed Al Atabani

Network Engineer

Personal Info

Address

7537 Al Firdus Street
Rawabi – Riyadh
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Saudi Arabia

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E-mail

alatbaniw@gmail.com

Date of Birth

25-08-1981

Nationality

Sudan

Place of Birth

Riyadh, Saudi Arabia

Marital Status

Married

Skills

- Hard worker
- Quick learner
- Project Managing
- Teamwork
- Leadership
- Communication skills
- Interpersonal Communication
- Adaptability
- Time Management
- Creativity
- Self-Motivating
- Team motivating
- Decision Making
- Problem Solving
- Writing and Documentation
- Transferable skills
- Computer skills

Acuative, Cisco Systems Red Badge (11 Years)

Jul 2017 – Present

Sr. Network Consulting Engineer

- Assisting teams to solve incomplete issues.
- Lead and take ownership for issue in the network.

Feb 2012 – Jul 2017

NOC-Duty Manager

- Leading technical troubleshooting for Cisco MPLS Network at STC.
- Ensuring any issue is resolved within the agreed SLA.
- Providing technical reports and explanations for outages in the network.
- Coaching, Guiding, and mentoring other engineers technically.
- Manage network architecture and peer review all changes; make recommendations for upgrades and enhancements based on project and business demands.
- Provide Tier I support for advanced network issues including configuration, routing issues, performance, software bugs, hardware failures, etc.
- Coordinate with third party companies to configure secure inter-site network connectivity over technologies such as VPN and AVPN/MPLS networks.
- Manage deliverables and provide technical expertise to key projects to meet SLA.

August 2009 – February 2012

Network Operation Engineer

- Provide 24/7 Tier 1 support for IP/MPLS.
- Escalate issues and TT that take longer the set time to Vendor for higher level support.
- Participate in the preparation of the new technical support RFPs and contracts.
- Conduct periodic audit for all Network Elements to assure consistent configurations, parameters, and software.
- Conduct health check and accept new elements from Network Implementation.
- Validate and periodically check with performance for new Services KPIs.
- Work on (Switch Catalyst 3550 - 3750 - 2690).
- Configure and troubleshoot layer 2 & layer 3.

Amin Ahmed Al-Hajj Est. for Trading (3 years, 3 months)

January 2004 - March 2006

Network Administrator

- All machines on the network know each other's names and addresses.
- Electronic mail routed correctly.
- Installing and maintaining networking hardware and software.
- Assigning names and identification numbers (IDs) to network users and groups.
- Updating all appropriate networking files on the network.
- Troubleshooting network activity.
- Worked with (Active Directory - Domain controller - Outlook Server - Exchanged Server - ISA server).

Language

Arabic

Native Speaker

English

Very Good

Certificates

2005:

- CCNA Academy

2007:

- IC3

2009:

- CCNA

2010:

- CCNP

2020:

- EAA Threshold Crossing Alerts Mangle
- PrOptima Desktop Client Operations
- ITIL v4 Foundation
- Cisco Certified Specialist – ENCORE
- JNCIA-Cloud
- JNCIA-Junos
- JNCDA
- PMP

Memberships

- Project Management Institute
ID: 6597704
Expiration date: Aug 21



Education

2005 - 2007

Technical and Vocational Training Corporation

Cisco Networking Technology, Two years Diploma **AGPA: 4.5\5**

2003 – 2005

New Horizons Computer Learning Centers

Microsoft support specialist Network & Maintenance, Two years Diploma **AGPA: 4.7\5**

Honors & Awards

Amin Ahmed Al-Hajj Est. for Trading

Earn Appreciation letter for implementing the new power supply system at Data Center of National Guard Health Affairs. (NGHA)

Acuative (Cisco)

Earn Appreciation letter for outstanding performance.

Specialties

Cisco equipment

NCS – CRS – 7600 – 6500 – 3400ME – Asr9k – MME – SGSN – GGSN

Tools

- RTTS (Remedy Trouble Tickets)
- Netcool
- UPM
- OpNet
- Cisco Prime

References

Upon Request