

Dalal Ibrahim AlMuwainea

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Career Objective

Join a professional work environment to prove my worth within The tasks and responsibilities assigned to me and enable me to Developing my skills to contribute to the development of the employer Which I will work to achieve common goals For a promising and better future according to the requirements and vision The kingdom

Skills

- Speed of learning and integration.
- Discipline in performing required tasks.
- Proficiency in using computers.
- Work under pressure
- Planning and organizing
- Preparing reports
- Commitment to time and taking responsibility.

Languages

- Arabic Language
- English language

Education

- Diploma in College of Digital Technology Programming technology and web development
- Graduation Year: 2022-2023
- Bachelor in Arab Open University-Computer Science
- January-Present

EXPERIENCES

Amjad Al-Aamal Marketing and Consulting Company

• a programmer and website developer

-Trained for three months

• NOC engineer, 02/2024- Current

Mobiserve. Ericsson STC MC project

- Receiving Trouble Tickets (TTs) VIA Email, SMS, and RTTS software in NOC against Environmental and Telecom issues. Acknowledge and update the Trouble Tickets.
- Coordination with Field Engineers, TNOC, FO, BO, Mobiserve management, Ericsson Management, and STC management.
- Opening PMR/CMR Tickets in RTTS.

Courses

- Cyber security course at the College of Digital Technology
- A course in cloud computing at the Academics Institute
- International training
- A course in success, strategies, and applications
- Prince Muqrin bin Abdulaziz SABIC University
- A course in cyber psychology at the Digital Giving Initiative
- Introduction to information security course (cyber security)
- The General Organization for Technical and Vocational Training, Community Service and Continuing Training Sub-Centre
- A course in health digitization and cyber security in the Giving Initiative

Certificates

- Oracle Academy Database Programming With PL\SQL
- Cybersecurity Fundamentals at IBM
- Data Protection & Privacy at STC
- Oracle Academy Java Programming Oracle Academy
- IT Essentials: PC Hardware and Software of CISCO JAVA Foundations
- Mobility Basics and Devices
- Python Language
- Networking Basics