

FAISAL ALGHAMDI

Network Technology

+966502100929 | F.alzhiri@gmail.com

PROFILE

I am Faisal, an experienced network technician with a proven track record of delivering cost-effective, high-performance technology solutions that meet needs and help grow the company.

WORK EXPERIENCE

DOMAIN SPECIALIST

Dnet Company

- Create private domains for companies
- Activate emails for company employees
- Responding to customer inquiries
- Solve customer problems via chat

INFORMATION TECHNOLOGY NETWORK TECHNICIAN

first insurance services company

- Repairing routers and addressing problems with email not working
- Managing the company's servers and websites
- Providing technical support and assistance to all employees

TECHNICAL SUPPORT OFFICER

Ministry of Interior

- Responsible for technical problems of all branches of the ministry
- Repairing phones and connecting them to the ministry's servers
- Repairing printers, installing their drivers, and connecting them to devices
- Helping employees in other branches remotely and solving technical problems

EDUCATION

College of Telecome and Information

2020 - 2022

Diploma Network Tehnology

CERTIFICATIONS

- Hope Hackathon
- The Futuer of work Fundamentals
- Information security basics

SKILLS

- Microsoft Office
- Computer proficiency
- Solve device malfunction problems
- Technical support for employees