

MANSOUR HAMID AHMED AL-SHUBAILY



SINGLE



1990/03/31



SAUDI



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ACADEMIC EDUCATION

- **PROFESSIONAL SALES DIPLOMA**

KING ABDULAZIZ UNIVERSITY

GRADUATION YEAR : 2022

EXPERIENCE

- **GLOBAL TRAVEL SOLUTIONS**

08/10/2023 - PRESENT

Reservation and issuance of travel tickets as well as hotels for companies via e-mail throughout the day

- **FURSAN TRAVEL AND TOURISM COMPANY**

26/08/2021 - 30/09/2024

Reservation and issuance of travel tickets as well as hotels for companies via e-mail throughout the day

- **ATTAR TOURISM**

01/03/2018 - 30/03 2020

Corporate customer service employee

Reservation and issuance of travel tickets as well as hotels for companies via e-mail throughout the day

- **AL TAYYAR TRAVEL AND TOURISM**

25/11/2012 - 03/12/2017

King Abdulaziz Airport customer service employee

from 25/11/2012 to 20/08/2015

Booking and issuing tickets, cutting boarding for traveling customers and solving problems related to tickets at the airport

And from 23/08/2015 to the end of the contract 03/12/2017

customer service employee for government tickets

Reservation and issuance of government tickets and follow-up boarding orders

TRAINING COURSES

- **QUALIFICATION PROGRAM ENTITLED MARKETING**

AND SALES MANAGEMENT

KING ABDULAZIZ UNIVERSITY

- **TOURISM MARKETING**

MINISTRY OF TOURISM

- **TOURISM PLANNING**

MINISTRY OF TOURISM

- **THE ART OF DEALING WITH COMPLAINTS IN THE**

TOURISM AND HOSPITALITY SECTOR

MINISTRY OF TOURISM

- **THE ROLE OF THE GUIDE AND ORGANIZER IN**

ENRICHING THE TOURIST EXPERIENCE

QALILO

- **QALILO RESERVATION SYSTEM COURSE**

MINISTRY OF TOURISM

- **ENGLISH IN THE HOSPITALITY SECTOR**

MINISTRY OF TOURISM

- **BASIC PRINCIPLES OF CUSTOMER SERVICE**

MINISTRY OF TOURISM

- **SECRETS OF ATTRACTING CLIENTS**

JEDDAH INTERNATIONAL INSTITUTE

PERSONAL SKILLS

- **PROFICIENCY IN THE USE OF AMADEUS**

RESERVATION SYSTEM

- **DEALING WITH THE COMPUTER**

- **WORK UNDER PRESSURE**

- **COMMITMENT AND DISCIPLINE**

- **FLEXIBILITY IN THE WORK ENVIRONMENT**

- **ENGLISH LANGUAGE PROFICIENCY**