

# FAISAL ALGHAMDI

## Network Technology

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### PROFILE

I am Faisal, an experienced network technician with a proven track record of delivering cost-effective, high-performance technology solutions that meet needs and help grow the company.

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### WORK EXPERIENCE

TECHNICAL SUPPORT OFFICER

#### Ministry of Interior

*June 2022 - August 2022*

- Responsible for technical problems of all branches of the ministry
- Repairing phones and connecting them to the ministry's servers
- Repairing printers, installing their drivers, and connecting them to devices
- Helping employees in other branches remotely and solving technical problems

INFORMATION TECHNOLOGY NETWORK TECHNICIAN

#### first insurance services company

*April 2023 - June 2023*

- Repairing routers and addressing problems with email not working
  - Managing the company's servers and websites
  - Providing technical support and assistance to all employees
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### EDUCATION

#### College of Telecome and Information

2020 - 2022

Diploma Network Tehnology

### CERTIFICATIONS

- Hope Hackathon
- The Futuer of work Fundamentals
- Information security basics

### SKILLS

- Microsoft Office
- Computer proficiency
- Solve device malfunction problems
- Technical support for employees