

Curriculum Vitae



PERSONAL

Name
Ibraheem Alzahmi

Address
Riyadh

Phone number
0543333387

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alzahmii@yahoo.com

Gender
Male

LinkedIn
ibraheem-alzahmi

INTERESTS

Travel, Books, Documentaries

RESUME OBJECTIVE

On Time

WORK EXPERIENCE

Jan 2007 - Jul 2011	Call center Agent <i>Alrajhibank</i> call center agent
Jul 2011 - Oct 2014	call center supervisor credit card <i>Alrajhibank</i>
Oct 2014 - Aug 2019	customer care supervisor <i>Alrajhibank</i>
Aug 2019 - Jul 2020	operations specialist <i>Alrajhibank</i>
Jul 2020 - Present	operations insurance specialist <i>Alrajhibank</i>

EDUCATION AND QUALIFICATIONS

Sep 2012 - Jul 2014	diploma /Marketing <i>Technical College, Riyadh</i>
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SKILLS

microsoft office	● ● ● ● ●
Team leader	● ● ● ● ●

COURSES

2021 - Present	Lean Six Sigma Green Belt <i>The Council for Six Sigma Certification (CSSC)</i>
2021 - Present	Lean Six Sigma Yellow Belt <i>The Council for Six Sigma Certification (CSSC)</i>
2022 - Present	Lean Six Sigma Black Belt <i>The Council for Six Sigma Certification (CSSC)</i>
2022 - Present	Digital Acceleration and Operations , Personal Branding , Financial Literacy , and Design Thinking <i>Nestle</i>
2022 - Present	Data Analysis <i>Misk</i>
2022 - Present	Design Thinking <i>Misk</i>

2022 - Present	Effective Communication <i>Misk</i>
2022 - Present	Financial Analysis <i>Misk</i>
2022 - Present	Organizational IQ <i>Misk</i>
2022 - Present	Problem Solving <i>Misk</i>
2022 - Present	Project Planning <i>Misk</i>
2017 - Present	فن التعامل مع شكاوي واعتراضات العملاء <i>Alrajhibank</i>
2016 - Present	مخاطر الائتمان <i>Alrajhibank</i>
2016 - Present	Customer Experice <i>Alrajhibank</i>
2013 - Present	قيادة الهاتف المصرفي بأستخدام الذكاء الاجتماعي <i>Alrajhibank</i>
2009 - Present	الأستثمار في خدمة العملاء <i>Alrajhibank</i>
2007 - Present	خدمة عملاء والمنتجات البنكيه <i>Alrajhibank</i>