

SAMA ALJILANI

CONTACT

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PROFILE:

Seeking a challenging position that offers the opportunity for personal career growth, encouraging advancement through skill acquisition, where my qualifications and agencies will be an asset to the organization.

SKILLS:

- Ability to provide suitable solutions for problems.
- Ability to satisfy the customer.
- Proficiency in communication skills and providing outstanding customer service.
- Ability to use "positive language" with customers.
- Ability to read customers.
- Manage call time with customers.

COURSES:

- Cybersecurity Program.
- Immunization course.

WORK EXPERIENCE:

Saudi Natinal Bank.

| 2021 - 2022

Customer Service.

Samba Financial Group.

| 2020 - 2021

Customer Service.

WORK RELATED ACHIEVEMENT:

Marketing Traning at Fawaz Al Hokair Company .

- Digital Marketing.
- Human Resources.
- Call Center.
- Traning staff on the Loyalty Program.

SAUDI CENTRAL BANK EXAM:

- Retail Banking Foundations Professional Exam - Second Edition.
- Credit Advisor Exam .

EDUCATION:

Diploma of Business Marketing

| 2018

King Saud University.