

AHMED HUSSAIN AL MUHNNA

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PROFILE

Dedicated customer service representative with over 7 years of professional experience. Eager to join professional environment. to offer customized solutions, identify sales opportunities, and provide exceptional service to customers.

EDUCATION

APR 2010 – OCT 2012

Diploma of insurance operation , institute of public administration

– RIYADH

- GPA 3.88 of 5

EXPERIENCE

JUN 2019

SME , MEDGULF INS

- Maintaining relationships with clients.
- Handling clients requests for services .
- Collocation Financial dues.
- Searching for new clients

DEC 2013 to JUN 2019

Customer services & Agent sales , MEDGULF INS

JAN 2013 to DEC 2013

Underwriter , NCCI INS

SKILLS & LANGUAGE

- Understand spoken information. (Excellent)
- Speak clearly so listeners can understand. (Very good)
- Listen to others and ask questions. (Very good)
- English Language. (Very good)
- Write clearly so other people can understand. (Very good)
- Understand written information. (Very good)
- Read and understand work-related materials. (Very good)

CERTIFICATES

- IFCE certificate
- AML & Anti-Fraud certificate
- Business Etiquette and Professionalism
- Enhancing Your Productivity
- Tips for communicating Effectively
- diploma Certified in NLPD&EISD&DECS