



a.albinissa@gmail.com

LinkedIn:

<https://www.linkedin.com/in/ahmed-albinissa-946712201>



+966 540071095



Saudi Arabia, Eastern
Province

EDUCATION

Associate Degree of IT (Information Technology & Computer System) from **JIC (Jubail Industrial College)**, Jubail Industrial City, May 2022

LANGUAGES

Arabic: Native language.

English: Excellent verbal and written Bilingual skills.

AHMED AL BIN ESSA

PROFESSIONAL SUMMARY

Desirous of an IT Technician role in a challenging workplace that welcomes innovative ideas and offers growth opportunities and a positive environment for accomplishing projects. Expert in SAP, Hyper-V (Virtual Machine), Cybersecurity and MS-office.

WORK HISTORY

January 2022 - May 2022

SABIC - IT Technician, Al Jubail, Eastern Province

- Used excel reports to track support tickets and document actions.
- Installed networks and managed components such as servers and Internet Protocols (IP)s.
- Prepared equipment for staff uses, installing cables, operating systems, and software.
- Educating employees to avoid phishing, social engineering and cyber-attacks.
- Use SAP and ORACEL systems to enter the data, manage the data and data analysis.
- Checking the Servers and maintain the parts that's belong to server.
- Established and troubleshoot network and data communications systems.
- Completed investigations to check on reported errors, reproduce problems and trace faults.
- Followed manufacturing instructions and design specifications when completing repairs.

SKILLS

- Network Operating System (Hyper-V Machine, Oracle)
- Internet Service Management (Cisco Packet Tracer)
- PC Configuration & Troubleshooting
- System Administration
- Enterprise Resource Planning (SAP)
- MS office
- Programming Java Language
- Application installations
- Hardware upgrades
- Windows
- Data entry
- Disaster recovery
- Desktop support
- Teamwork
- Time regulation

CERTIFICATIONS TRAINING

- Introduction to the Internet of Things from Dorroob Mar 2022
- Cloud Computing from Dorroob Mar 2022
- Cloud Computing Security from Dorroob Mar 2022
- Cybersecurity from Dorroob Mar 2022