

Abdulwahab Abdullah Aldosri

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ACADEMIC QUALIFICATIONS

- **The International College of Tourism and Hotel in Riyadh** 2017 – 2020
DIPLOMA IN GUEST RELATIONS MANAGEMENT

CAREER HISTORY

- **Boudl Hotels** NOV 2020 – NOV 2021
FRONT OFFICE
- **Hyatt Place** NOV 2021 – Present
FRONT OFFICE

CERTIFICATES / COURSES

- **Principles of Customer Service** 2020
- **Communicate Effectively with Customers** 2020
- **Human Resources** 2019
- **Preliminary English Test (PET) exam grade B1** 2018

SKILLS

- **Microsoft Office**
- **OPERA PMS**
- **Fidelio PMS**
- **organizational skills**
- **communications skills**
- **Customer service**
- **Teamwork**
- **Problem Solving**
- **Public Relations**
- **Flexibility Languages:**

English – Intermediate

Arabic – Native