



# Mohaned Taj Eldawi

## Information Technology Professional

Riyadh - Al Rawabi - Riyadh Saudi Arabia

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+966544991187

Age: 34 years

## WORK EXPERIENCE

### Ettesaq company ltd

Al Riyadh

Software Development Specialist

09/2021 - 12/2021

Working under Delivery Department.

Experience in business processes work is highly advantageous.

Experience with the Salesforce platform.

Experience in the implementation process of ERP Systems.

Experience and understanding of the Sales Processes.

Experience in HR And Accounting Life Cycle.

Responsible for System Translation.

Data gathering process.

Documenting processes, including error reports With Jira project management system.

Do Training for clients.

### Royal Care International Hospital

Khartoum-Sudan

Healthcare System Specialist

05/2011 - 06/2021

Work with ERP systems users and management to determine appropriate system configuration and setup.

•Administrating the Hospital Information System.

•Support End-Users and troubleshoot the technical problems.

•Operational for New Hospital system (ODOO system).

•Assist ERP systems users with data conversion.

•Assist with testing new releases of ERP systems before use in a production environment.

•Thoroughly understand business practices and procedures to design develop and maintain automated workflow processes.

•Perform as a member of an application support team for ERP systems users throughout the organization and its partners.

### Rida Group

Khartoum - Sudan

System Administrator

03/2020 - 06/2021

•Manage full life-cycle of design and testing phases.

•Gather requirements and document them well.

•Develop solution design and prepare system design documentation.

•Evaluate business requirements, needs, and objectives and transform the same into company processes, solutions, and modules being implemented.

•Analyze and resolve complex issues related to data and processes.

•Prepare test cases for testing the current ERP system.

•Module testing, User Acceptance Testing.

•Provide necessary support for Odoo Modules.

•Deliver Training on different Odoo modules (onsite/online).

•Prepare test cases for testing the current ERP system.

•Module testing, User Acceptance Testing.

•Provide necessary support for Odoo Modules.

## EDUCATION

## SUMMARY

Over 12 years' experience in using computers. Extensive hands-on, practical Computer Information Technologies, Health Information System, Enterprise Resource Plan Management. Odoo Functional experience in ERP systems. CPHIMS knowledge, Agile project management, Salesforce platform. Jira project management software.

## LANGUAGES

Arabic



English



## SKILLS

Enterprise Resources Plan ERP



Implementation



Communication



Accounting



Jira management software



Wrike



Ms Office 365



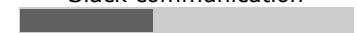
Presented



Team working



Slack communication



Mohaned Taj Eldawi



Software Dev Specialist

## **Diploma of Information Technology in Information Technology**

01/2005 - 02/2009

University of Science and Technology

### **COURSES & CERTIFICATIONS**

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Project Management professional - Developers point

08/2021

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ITIL V4 - Bakkah | بک

12/2021

Agile® Project Management - Bakkah | بک

08/2021

Digital Business Transformation - CXO Transform

02/2022

45900676 - <https://www.credential.net/5e861e95-c490-4b4c-98c9-db6ff70b34c5>

- <https://www.udemy.com/certificate/UC-3c64d2f9-fdef-43de-a0b8-5a90af11a6ec>

Odoo implementation Guide HR - Udemy

07/2020

Odoo Functional V12 - Odoo

- <https://www.futurelearn.com/certificates/d85oifm>

Communication and Interpersonal Skills at Work - Futurelearn

01/2021

- <https://www.futurelearn.com/certificates/d85oifm>

COLLABORATIVE WORKING IN A REMOTE TEAM - Futurelesrn

01/2021

English - British Council

08/2021

Cisco CCNA Network Fundamentals and Access - LinkedIn learning

07/2021