

# MOHANED TAJ ELDAWI

## SYSTEM DEV SPECIALIST



### PHONE

+966544991187

### E-MAIL

Mohanedtaj@gmail.com

### ADDRESS

Riyadh - Al Rawabi  
Riyadh  
Saudi Arabia

**Age: 34 years**

## SUMMARY

Over 12 years' experience in using computers. Extensive hands-on, practical Computer Information Technologies, Health Information System, Enterprise Resource Plan Management. Odoo Functional experience in ERP systems. CPHIMS knowledge, Agile project management, Salesforce platform. Jira project management software.

## LANGUAGES

Arabic



English



## WORK EXPERIENCE

09/2021 - 12/2021  
**Ettesaq company  
Ltd**

Al Riyadh

### **Software Development Specialist**

Working under Delivery Department.

Experience in business processes work is highly advantageous.

Experience with the Salesforce platform.

Experience in the implementation process of ERP Systems.

Experience and understanding of the Sales Processes.

Experience in HR And Accounting Life Cycle.

Responsible for System Translation.

Data gathering process.

Documenting processes, including error reports

With Jira project management system.

Do Training for clients.

03/2020 - 06/2021  
**Rida Group**

Khartoum - Sudan

### **System Administrator**

- Manage full life-cycle of design and testing phases.
- Gather requirements and document them well.
- Develop solution design and prepare system design documentation.
- Evaluate business requirements, needs, and objectives and transform the same into company processes, solutions, and modules being implemented.
- Analyze and resolve complex issues related to data and processes.
- Prepare test cases for testing the current ERP system.
- Module testing, User Acceptance Testing.
- Provide necessary support for Odoo Modules.
- Deliver Training on different Odoo modules (onsite/online).
- Prepare test cases for testing the current ERP system.
- Module testing, User Acceptance Testing.
- Provide necessary support for Odoo Modules

05/2011 - 06/2021

Khartoum-Sudan

**Royal Care  
International  
Hospital**

**Healthcare System Specialist**

Work with ERP systems users and management to determine appropriate system configuration and setup.

- Administrating the Hospital Information System.
- Support End-Users and troubleshoot the technical problems.
- Operational for New Hospital system (ODOO system).
- Assist ERP systems users with data conversion.
- Assist with testing new releases of ERP systems before use in a production environment.
- Thoroughly understand business practices and procedures to design develop and maintain automated workflow processes.
- Perform as a member of an application support team for ERP systems users throughout the organization and its partners.

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**EDUCATION**

01/2005 - 02/2009

**Diploma of Information Technology in  
Information Technology**

University of Science and Technology

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**COURSES & CERTIFICATIONS**

02/2022

**Digital Business Transformation - CXO  
Transform**

45900676 -

<https://www.credential.net/5e861e95-c490-4b4c-98c9-db6ff70b34c5>

12/2021

**ITIL V4 - Bakkah | بکھ**

08/2021





**Agile® Project Management - Bakkah | بکھ**

07/2020

**Odoo implementation Guide HR - Udemy -**

<https://www.udemy.com/certificate/UC-3c64d2f9-fdef-43de-a0b8-5a90af11a6ec>

**Odoo Functional V12 - Odoo**

- 01/2021  **Communication and Interpersonal Skills at Work - Futurelearn -**  
<https://www.futurelearn.com/certificates/d85oifm>
- 01/2021  **COLLABORATIVE WORKING IN A REMOTE TEAM - Futurelesrn -**  
<https://www.futurelearn.com/certificates/d85oifm>
- 08/2021  **English - British Council**
- 07/2021  **Cisco CCNA Network Fundamentals and Access - LinkedIn learning**

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## PROJECTS


Nodhom ERP Translation  
09/2021 - 12/2021


Translations Human Resource application  
09/2021 - 11/2021  
GUI MENU LABELS

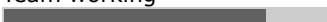
Translation Accounting application  
09/2021 - 12/2021  
GUI MENU LABEL


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## SKILLS


Communication  



Ms Office 365  



Team working  



HRIS  



Slack communication  


Implementation  


Presented  


Jira management software  


Enterprise Resources Plan ERP  


Accounting  


Wrike  
